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TRICOR NEWS

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TRICOR SUCCESSES

Jennifer - TRICOR Success Story

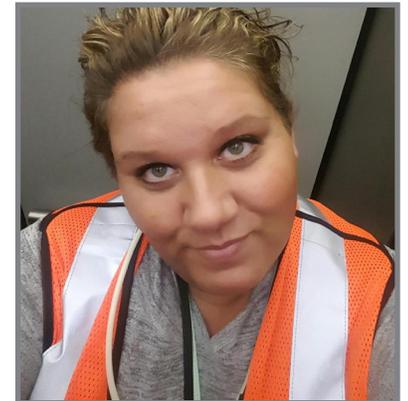
Jennifer came from a small town where drugs were prevalent, and the prevalence hit very close to home. Both of her parents had addiction problems, and Jennifer dabbled in drugs herself. Jennifer also knew that there was money in selling drugs, more money than she could ever make at jobs for which she was qualified, and so that's what she did. She sold drugs, and she did it to not only help herself, but to pay for family members who needed help with necessities. She said it made her feel good to contribute and to help.

But, as in most cases, her luck ran out, and she ended up in prison. That is when and where things turned around for her. She said it was a slow start, and all she cared about at first was getting out and going back to the same life that led to her incarceration. Then she encountered TRICOR, and she realized it was important that she focus on her future. While with TRICOR, she learned many different skills while working at the home office, where she supported customer service. She learned computer skills, professionalism, respect, but most of all she learned to believe in herself.

Jennifer has now been released for close to a year, and she is working at an automotive manufacturing company, where she started at entry level and has already been promoted to quality liaison. At first, she was very nervous about her new role, but she said she remembered feeling that same way when she started at TRICOR but ended up learning skills, specifically working on a computer, and did very well. Now, as you may have guessed, she is also doing great in her new role.

"I learned from TRICOR that I can do anything I put my mind to. I use all the computer skills I learned there in my job now and how to carry myself professionally. Also, the coaching classes help me every day in some way. I am very grateful for the opportunity I have with this company, and I am very successful! Thanks to TRICOR for all the skills and coaching. It definitely made a difference coming back into society," said Jennifer.

This is a great example of why TRICOR exists and why achieving our mission is so important to the offenders, our communities, and our state.



Jennifer at work, as a quality liaison at a manufacturing facility.

TRICOR HAPPENINGS

Happy Anniversary Ann!

Ann Ogden, manufacturing floor supervisor at the textile plant at West Tennessee State Penitentiary, recently celebrated her 10-year anniversary with the State of Tennessee, and TRICOR is proud she hit this impressive milestone, as a member of the TRICOR team!

“Ann does a great job every day and is very committed to her work and to TRICOR’s mission. I’m happy to work with someone like Ann, and I’m proud of her for reaching this milestone,” said Charlotte Cooper, textiles plant manager at WTSP.

“Ann has been a civil servant for 10 years, and we appreciate her dedication to the State of Tennessee, specifically the 18 months spent with TRICOR. The success of an organization is dependent on its people, and Ann has played a large role in the success of the textiles operations at WTSP,” said CEO David Hart. “We appreciate her hard work and her dedication to our mission, and we are very proud to recognize her with the 10-year Service Award.”



Chief Customer Officer Troy Shanks and Charlotte Cooper present Ann Ogden with the 10-year Service Award.

TRICOR BUDGET HEARINGS

TRICOR recently wrapped up three budget hearings with the House State Government Committee, House, Finance, Ways and Means Committee; and the Senate State and Local Committee. This is a process TRICOR and all state agencies must go through annually to present their state budgets to the legislative committees for approval.

Each hearing began, as they all do, with CEO Hart presenting information about TRICOR and the state budget, followed by questions from committee members. At each hearing, CEO Hart received positive feedback from the legislators who proved to be very interested in our recidivism rate, offender post-release employment opportunities, various operations, and our future ability to increase the number of offenders we program.

They were also pleased that TRICOR is self-sustaining and receives no state-appropriated funds and voted unanimously to approve our budget for the upcoming fiscal year.

TRICOR will have more hearings in the fall, and we will keep you updated as those take place.

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Don't forget to check us out on Facebook!

WORKING FOR A HEALTHIER TENNESSEE

Working for a Healthier Tennessee is a state initiative with the goal to encourage and enable state employees and plan members to live healthier lives. The program is being implemented under the leadership of Governor Bill Haslam and is supported by ParTNers for Health Wellness Program and the ParTNers Employee Assistance Program. Each agency that decides to participate has a representative and TRICOR's representative is Sharlene Martinez, buyer/planner, in our purchasing department.

The program is focused on three key areas, including physical activity, healthy eating and smoking cessation. This important initiative aims to create a healthy, positive workplace and will show how taking small steps can help achieve a larger goal.

If you're interested in learning more, please visit www.tnsitechampions.com or email Sharlene at Sharlene.martinez@tn.gov.

Mission:
Support healthy lifestyles and personal responsibility.

Vision:
Create a culture of wellness that reduces health risks and lowers health care costs.

Values:
Learning, stewardship, accountability, innovation and dedication.



A team of TRICOR employees participated in a Lunch and Learn with Regional Wellness Coordinator Allison Nance, who helped them set S.M.A.R.T. goals associated with healthy eating, physical activity and smoking cessation. Pictured: Janice Plautz, Sharika D. Dismukes, Tamara Taylor, Kari Winger, Sharlene Martinez, Alesia Johnson, Jim Kropp, Berih Awala, Stephen Hinson, James Bickmore